

Financial Regulations and Policies of iXBROKER

Agust 2025



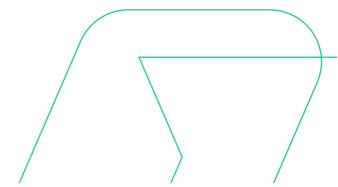
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1. User Responsibilities and Obligations

Users must provide valid information for registration and access to the services. Users are responsible for maintaining the security of their accounts and login information. Any illegal activity or misuse of the services will result in the suspension or closure of the account.

2. Deposit of Funds

The company bears no responsibility for the outcomes of the customer's trading account operations in the event of a delay in depositing funds into that account. The customer is fully responsible for the financial risks arising from any potential delays in depositing funds into their trading account.

3. Technical Risks

The client accepts responsibility for financial risks arising from technical defects in their hardware, software, and communication issues, including power outages, internet problems, or failure to connect to the platform for any reason, and all similar issues.

The client is solely responsible for any financial losses resulting from their lack of awareness regarding the instructions provided in the guides for using trading terminals.

The client acknowledges that during periods of high market volatility, trading conditions may change suddenly.

These changes may lead to increased spreads, slippage, potential delays in order execution, and limitations in access to certain options or trading tools. The client acknowledges the potential risks associated with trading under such conditions and agrees to implement reasonable risk management strategies, understanding that the company will not be liable for losses arising from market volatility. The company reserves the right to change trading conditions as deemed necessary to protect its operations and the interests of its clients during these periods.

4.Trades

If part of a trade has been executed before its cancellation, the client will be responsible for settling the executed portion of the order.

5.Credits

Credits are provided without a specified time limitation and without interest, and they can be utilized as assets or capital in

trades. Qualifying for credit requires a deposit of personal funds into the account. The amount of credit is up to 30% of the deposited amount.

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6. Financial Department Working Hours

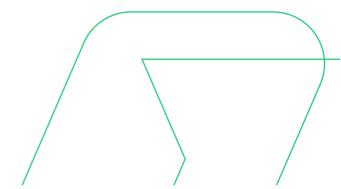
The operating hours of the broker's finance department are from Monday to Friday, 07:00 a.m. to 07:00 p.m., and on Saturdays and Sundays from 08:00 a.m. to 05:00 p.m., London time. All financial requests submitted outside these hours will be processed on the next business day. The processing time during working hours is approximately 30 minutes.

7. Guidelines for Zero Balance in a Negative Account Status

The account status changes to a zero balance state when there are no open positions in the account. If a user deposits funds while the account is in a negative state and then closes their open positions after the deposit, the account will transition to a zero balance state, with the difference deducted from the deposited amount. Therefore, it is strongly advised to close all open positions before making a deposit under these conditions. Depositing funds should be avoided as long as the account is in a negative balance state with open positions.

8. Policy on Maintenance Fees for Inactive Accounts

- 8.1. Monthly fee: Inactive accounts incur a maintenance fee of \$6 per month.
- 8.2. Accounts with Balances Below \$6: If the account balance is less than \$6, the remaining balance will be deducted after one month, and the account will be closed.
- 8.3. Accounts with Balances Above \$6:
- 8.3.1. In order to provide better services and support to clients, accounts with a balance over \$6 will be maintained for free by the broker for the first month.
 - 8.3.2. In the second month, \$6 will be deducted from the account, and subsequently, \$6 will be deducted for each month of inactivity.
- 8.3.3. This monthly deduction will continue until the account balance reaches zero, and the account will then be automatically closed.





9. Terms and Conditions for Using the User Account and Arbitrage Prohibition

Creating more than one account for a single individual is prohibited.

If the brokerage determines that multiple user accounts with different information are directly or indirectly controlled by a single individual or a specific group with the intention of creating artificial trading behavior, profit distribution, unauthorized exploitation of bonuses, or circumventing the brokerage's monitoring systems such conduct shall be deemed a violation. This applies even if trades are executed on different instruments, and the related accounts will be subject to appropriate action.

Arbitrage Prohibition: Engaging in arbitrage activities at this brokerage is prohibited. If such activities are detected, the brokerage reserves the right to suspend the account of the offending individual.

Multiple Registrations: Registering two or more user accounts for a single individual is considered a violation. If such a violation is detected, the brokerage can block the balances of the associated accounts without the obligation to provide an explanation to the client.

These regulations have been established to create transparency and prevent potential abuses, and all users are required to adhere to them.

10. Minimum Deposit and Account Activation Conditions

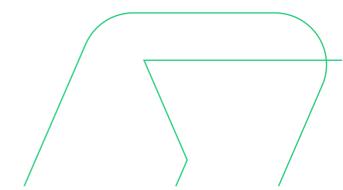
- 10.1. The company bears no responsibility for deposits of less than \$20. If a client deposits less than \$20, those funds will be non-recoverable and will be completely forfeited.
- 10.2. The minimum deposit to activate the account is \$50.
- 10.3. If a user makes a deposit of less than \$50, their account will not be activated for trading.

11. Withdrawal Policies

- 11.1. The minimum withdrawal limit is \$10.
- 11.2. Users are only permitted to submit one withdrawal request per day.
- 11.3. The maximum daily withdrawal limit is \$10,000.
- 11.4. Amounts below \$10 are not eligible for withdrawal under any circumstances.
- 11.5. The company reserves the right to manually review a withdrawal request if suspicious behavior is detected.

12. Depositing to the Wrong Network

If a user deposits funds to the wrong network, the broker will bear no responsibility for this





mistake, and it will not be possible to recover the deposited funds.

13. Financial Conditions and Risks

Users must be aware that trading in financial markets involves significant risks and may result in financial losses. The company does not provide any guarantees regarding the profitability of trades.

14. Server Time

The server time is set to GMT+2 during standard time and changes to GMT+3 during daylight saving time (DST). These settings are also applied on the trading platform. Trading hours generally begin at 00:05 on Monday and end at 23:55 on Friday (based on Eastern European Time - EET). These configurations ensure that trading operations, order placements, and margin requirements are in sync with global markets and align with the platform's

time zone settings.

15. Termination of Contract and Account Suspension

The company reserves the right to temporarily or permanently suspend an account in the event of a breach of terms or violations by the user. The user may request the closure of their account at any time, provided that all debts have been settled.

16. Rights and Amendments

The company reserves the right to update these terms and conditions as deemed necessary. Users are required to review the terms and conditions regularly. In the event of significant changes, a notice will be published on the company's website.

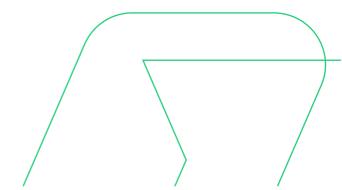
17. No Trade Rules

No Trade Requirement: The user must have invested at least 30% of the current balance from the time of the last withdrawal to the current withdrawal. The 30% amount is calculated from the margin number when the trade is opened. Otherwise, a 3% fee will be deducted from the withdrawal amount

18.Liability Disclaimer

The company does not accept responsibility for losses resulting from technical errors or circumstances beyond its control. In the event

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of a dispute, the company's liability is limited to the amount deposited or the amount involved in the disputed transaction.

19. Swap Conditions Regulations in Trading Accounts

The trading accounts offered by this broker are free from paying swaps for a period of 30 days from the date each trade is opened. During this period, no swap fees will be applied to open trades. When the 30-day period ends, the swap fee will be indirectly calculated and applied as a commission, and this fee will not be displayed in the swap section.

20. Bonuses Terms and Conditions

The conditions of bonuses are as follows:

- 1. Usability of Bonuses in Losses: Bonuses added to your account can be used in your trades and to cover your losses.
- 2. Non-withdrawable Bonuses: These bonuses are not withdrawable and are provided solely to enhance your trading power.
- 3. Bonus Removal Upon Withdrawal: If you make your first withdrawal from the account, the bonuses will be automatically removed from your account.
- 4. Removal in the Event of a Stop-Out: If your account experiences a stop-out (when the account balance reaches the minimum possible level) and there are no open trades in the trading account, the bonus will be automatically removed.
- 5. Bonus Validity Until Withdrawal: As long as no withdrawals are made from the account, the bonuses will remain in your account and are usable.
- 6. Abuse of bonuses and spreads through unconventional trading is prohibited

21. Rules For Using Temporary Wallet Addresses

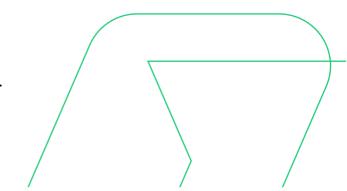
Using wallets with expiration dates for deposits and withdrawals is not allowed. Users are not allowed to use temporary wallet addresses.

Temporary wallet addresses are only active for a limited period, and after the approval and payment process, the wallet address time may expire.

The client is responsible for using temporary wallet addresses, and the company bears no responsibility for losing user balance in the network.

22. Rules of hedging rules

Hedging transactions in different accounts that lead to market abuse will be considered a violation and may result in account suspension.





23. Rules for using trading experts

The use of destructive experts or robots that disrupt the system will be considered a violation and may lead to account suspension.

24. Stop out and Margin Level

The Stop out on trading accounts is 30% and the call margin level is 100%.

25. KYC Regulations

For transactions under \$10,000: KYC verification is not required.

For transactions exceeding \$10,000: KYC verification is mandatory and must be carried out in accordance with applicable laws and regulations.

KYC Requirement Based on Withdrawal Limits

Users whose total withdrawals from their account — whether as a single transaction or in aggregate — exceed the threshold of ten thousand (10,000) U.S. dollars or the equivalent amount in other currencies, are required to complete the KYC verification process. Completion of this process is mandatory for continued access to the platform's services.

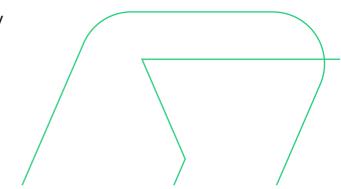
Platform's Right to Enforce KYC Below the Threshold

The platform reserves the right, at its sole discretion, to require users to complete the KYC process even before their total withdrawals reach the \$10,000 threshold. In such cases, appropriate notification will be provided to the user. Continued use of the platform's services will be contingent upon the successful completion of the KYC process.

26. Policies Regarding Inaccessibility to the Registered Email Address

If a user loses access to their account for any reason — including forgotten passwords or lack of access to their registered email address — they may only

submit a request to recover their account if they have previously completed the Know Your Customer (KYC) process with the platform.





In such cases, after successfully undergoing the KYC process again and identity verification by the support team, access to the account will be granted via a new email address.

Note:

Users who have never completed any form of identity verification (KYC) will not be eligible to recover their accounts if they lose access to their email or user panel. It is the user's sole responsibility to maintain and secure their account and email credentials.

27. Cashback Rules

If, after depositing funds and receiving the cashback reward, the client executes trades in their account and is not subject to the "No Trade" policy, the received cashback will be eligible for withdrawal.

However, if no trades are made after receiving the cashback, or if the client becomes subject to the No Trade policy, the cashback will not be granted, and the No Trade fee will be deducted from the client's account.

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